



THE BRITISH LIBRARY

96 Euston Road  
London  
NW1 2DB

T +44 (0)843 208 1144  
www.bl.uk

THE WORLD'S KNOWLEDGE

Teresa Hackett  
Teresa.hackett@eifl.net

30 April 2015

Dear Ms Hackett,

**FREEDOM OF INFORMATION ACT 2000 – REQUEST 1519**

Thank you for your request for information, which we received on 7 April 2015.

You asked us:

1. In the calendar year 2011, approx. how many journal titles were available under the Overseas Library Privilege Service?
2. In 2011, how many requests were received by the BL under the Overseas Library Privilege Service?
3. How many of these requests were satisfied?
4. How many requests were refused on copyright grounds (i.e. not due to incomplete requests, the BL not having the item, or other procedural matters)?
5. In 2011, how many countries did the BL supply to under the Overseas Library Privilege Service?
6. Approx. how many journal titles that were available under the Overseas Library Privilege Service are no longer available under the INCD service?
7. Approx. how many journal titles are available under the licensed service at commercial rates only i.e. not available under the INCD non-commercial rates?
8. In the calendar year 2012, how many requests were received under the INCD service?
9. In 2012, how many requests were refused on licensing grounds under the INCD service (i.e. not due to incomplete requests, or other procedural matters)?
10. From 1 January 2012 to 31 December 2014, how many requests have been satisfied by INCD, broken down by calendar year?
11. In 2014, how many countries did the BL supply to under the INCD service?

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We have considered your request, and below are our responses.

1. In the calendar year 2011, approximately 330,700 journal titles were available under the Overseas Library Privilege Service.
2. We have no record of the number of requests received by the British Library in 2011 under the Overseas Library Privilege Service. The reason that we do not record this information is that a transaction is categorised under the Overseas Library Privilege Service at the point of dispatch and not receipt. Therefore any requests that would have been supplied under this service but which we could not fulfil would form part of an overall figure for failed British Library document supply requests.
3. Approximately 38,100 requests were satisfied by the British Library under the Overseas Library Privilege Service in 2011.
4. No requests were refused on copyright grounds. There are no licensing restrictions on this content.
5. The British Library supplied to 59 countries in 2011 under the Overseas Library Privilege Service.
6. There are 23,600 titles available under International Non-Commercial Document Supply (INCD). Information on the number of journal titles that were available under the Overseas Library Privilege Service, but which are no longer available under INCD service, is not available as there is no direct correlation between the titles available under the Overseas Library Privilege Service and INCD.
7. Approximately 278,800 journal titles are available under the licensed service at commercial rates only (i.e. not available under the INCD non-commercial rates).
8. In the calendar year 2012, 6,286 requests were received under the INCD service.
9. In 2012, 2,942 requests were refused on licensing grounds under the INCD service (i.e. not due to incomplete requests, or other procedural matters).
10. From 1 January 2012 to 31 December 2014, the annual number of requests satisfied by INCD was as follows: 2884 in 2012; 1590 in 2013 and; 1057 in 2014.
11. The British Library supplied to 33 countries in 2014 under the INCD service.

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If you are unhappy with our response to your request and wish to make a complaint or request a review of our decision, you should write to:

The Chief Executive  
The British Library  
96 Euston Road  
London  
NW1 2DB

Please note, complaints and requests for internal review received more than two months after the initial decision will not be handled.

If you are not content with the outcome of the internal review, you may appeal directly to the Information Commissioner at the address given below. You should do this within two months of our final decision. There is no charge for making an appeal.

Further information on the Freedom of Information Act 2000 is available from the Information Commissioner's Office:

Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Telephone 08456 30 60 60 or 01625 54 57 45

Website [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

Nigel Spencer